



BagMOTION Refund Policy

Effective Date: November 16, 2024

Website: www.bagmotion.com

Contact Email: business@bagmotion.com

Refund Policy Overview

At BagMOTION, we are committed to providing quality services and ensuring customer satisfaction. Below are the terms of our refund policy:

Refunds for Credit Tradelines

- If your purchased tradeline does not appear on your credit profile within forty-six (46) calendar days from the date of purchase, you are eligible for a full refund.
 - To request a refund, you must:
 1. Notify us in writing within ten (10) days after the 46-day period.
 2. Provide proof that the tradeline is absent from your credit profile from all applicable credit reporting agencies.
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Refunds for Virtual Consultations

- A full refund will be provided if BagMOTION fails to host the consultation as scheduled.
 - If you miss your scheduled consultation, rescheduling will be at BagMOTION's discretion.
 - Refunds will not be issued if you fail to attend a scheduled consultation without providing at least 24 hours' prior notice.
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Eligibility for Refunds

Refunds are available only to customers who:

- Download the relevant PDF file, and
 - Provide proof of payment for the service (either a credit tradeline or a consultation).
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Exclusions

Refunds will not be issued for:

- Delays or issues caused by inaccurate information provided by the customer.
 - Circumstances outside of BagMOTION's control, such as errors from third-party credit reporting agencies.
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Refund Process

- Approved refunds will be issued within seven (7) business days.
 - Refunds will be processed through the original payment method or another method agreed upon.
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For any questions or refund requests, please contact us at business@bagmotion.com.

Thank you for choosing BagMOTION.

